

Dental Independent Review Panel Meeting

Date	Tuesday, February 05, 2019
Time	1:00 pm
Location	LSU Health Sciences Center School of Dentistry, Room 2107, New Orleans, LA
Facilitator	Brandon Bueche
Note Taker	Andrea Perry

Attendees:

Brandon Bueche: present in person
 Robert Barsley: present in person
 Robert Delarosa: present in person
 David McKeon: present in person
 Laurie Jewell: LDH staff, present via telephone (non-voting)
 Deidra Hickman: LDH staff, present via telephone (non-voting)
 Andrea Perry: LDH staff, present via telephone (non-voting)

Minutes:

1	Introductions were made and after roll call a quorum was reached.
2	The panel reviewed the Act 284 of the Regular Legislative Session.
3	New Business: The panel reviewed the Memorandum of Understanding between the Louisiana Department of Health – Bureau of Health Services Financing and the Louisiana State University School of Dentistry
4	New Business: Dr. Barsley nominated Brandon Bueche as chairperson. Panel unanimously agreed. Votes: Robert Barsley: I Robert Delarosa: I David McKeon: I
5	New Business: The panel reviewed and discussed the 6 CVs. Panel nominated, voted, and selected 6 independent reviewers. Panel unanimously agreed on the following Independent Reviewers per dental specialty : Periodontics: Jessica Owens, DDS Endodontics: Mark Odum, DDS Prosthodontics: Karen Bruggers, DDS Oral and Maxillofacial Surgery: Brett King, DDS Pediatric Dentistry: Priya Ritwick, DDS & Suzanne Fournier, DDS Votes: Robert Barsley: I Robert Delarosa: I David McKeon: I Brandon Bueche: I

6	New Business: Chair provided a description of the independent review process and initiated discussion. Website address was provided, www.makingmedicaidbetter.com ; additional information on the IR process can be reviewed at this site as well as meeting minutes and flow chart of the IR process. Panel viewed the website. Chair explained how to navigate the site. SharePoint for dental independent review is currently underway. Submission form was explained to the panel. Discussion took place, panel member questions and concerns were answered.
4	Public Comment: Chair opened the floor for public comment. No public attendees were present.
5	Chair declared the meeting adjourned.

Questions and Answers:

1	Who is responsible for paying the \$250.00? The DBPM always pays the fee to the reviewer and if decision is overturned the provider is responsible for reimbursing the DBPM.
2	Any penalty to the DBPM if they don't pay the reviewer? per section 5.2 of the MOU If the DBPM fails to pay any appropriate itemized invoice submitted by the Independent reviewer, the independent reviewer may request payment directly from the State from any funds held by the state that are payable to the DBPM. And if provider loses the dispute the provider will reimburse the DBPM the fee; if provider fails to pay the DBPM the funds will be withheld from future claims remittance and LDH may prohibit the provider from participation in future independent reviews.
3	Is there a timeframe to add claims payment disputes for similarly denied claims? Can disputes be aggregated? Yes, disputes can be aggregated. The reviewer makes the final determination as to whether claims are eligible for aggregation. No disputes will be considered prior to the effective date of law, which is 08/01/2018. Also, providers must first go through the appeal and reconsideration request with the DBPM. Once complete, the provider has 60 days from the date of adverse determination to request an independent review. Request must be received by LDH within 180 days from the date of the RA, or the date on which the DBPM recoups monies from a previously paid claim.
4	A recommendation was made to provide a flow chart of the process. The independent review process and flow chart is on the website. Here is a link, http://ldh.la.gov/index.cfm/page/3285 .
5	If x-rays or documentation is unclear and the reviewer needs clarification, what can be done for clarification? The reviewer must contact the provider and/or DBPM, by certified mail or secure email with return receipt or read receipt requested.
6	What happens if a case is settled before a decision is reached by the Independent Reviewer? A separate fee for disputes that are settled prior to the independent reviewers' determination is not in place. Currently, once a dispute is sent to a reviewer, the reviewer is compensated at 100% of the fee.